

Dental Finance

Welcome



Firstly our Best Wishes to all our supporting practices for CHRISTMAS and what we hope will be a prosperous NEW YEAR.

Practices that have been with us for some time may recall that in the past they received a Christmas card from us. However in recent years we have opted to email and make a charitable donation instead. On this occasion we will be making donations to Macmillan Cancer Support and Crisis at Christmas.

We are already looking forward to the New Year: Don't forget, we now have a range of options for the processing of applications. Whilst many like to submit applications to us for processing, there are others who prefer to process 'on line' or even for the patient to process themselves with the e-signature of agreements (and less paper!). Whichever way you prefer to do it is fine with us – just speak to us and we will be pleased to assist. We will shortly have further enhancements to our website to include an online training facility which we believe will be ideal for new members of staff, as well as an on-line finance application form.

A Fond Farewell

Whilst we are looking forward to the exciting opportunities that the new year will no doubt bring, we will, however, be moving into 2014 without one of our stalwarts, Steve Young.

Steve was one of the founder members of Dental Finance but he has decided that it is time to call it a day and so he will be retiring at the end of this year.

He may not completely 'disappear' and will be around to provide support from time to time.

We obviously wish him well in deservedly 'putting his feet up'.



October Newsletter Quiz



Many thanks to everyone who took part in our October newsletter.

We had 2 prizes of £100 up for grabs and all the correct answers were entered in to the prize draw.

We were pleased to be able to send £100 prizes to Carol in Corby and Juliette in Derby.

Watch out for our next quiz!

FCA Update

Within our last newsletter and in recent emails we have explained the forthcoming replacement of the Office of Fair Trading (OFT) with the Financial Conduct Authority (FCA).

Just to summarise the position, for anyone wishing to continue to use their current OFT credit licence after 1st April of next year **it is essential** that this is registered for 'Interim Permission' with the FCA before 31st March 2014.

Practices that registered prior to 30th November received a 30% reduction in the fees and we are pleased to say that in response to our emails approximately 70% of our supporting practices have already registered.

The requirement for an additional registration fee is clearly unfortunate.

However we would urge all practices, particularly those that do not use finance to a great extent, to review the way in which it is used to gain the maximum benefit. We will be pleased to provide assistance in this respect.



Christmas Opening



Our Christmas opening hours:

Tuesday 24 th December:	9.00 am – 1.00 pm
Wednesday 25 th December:	Closed
Thursday 26 th December:	Closed
Friday 27 th December:	9.00 am – 3.00 pm
Saturday 28 th December:	Closed
Monday 30 th December:	9.00 am – 3.00 pm
Tuesday 31 st December:	9.00 am – 1.00 pm
Wednesday 1 st January:	Closed
Thursday 2 nd January:	Back to normal hours 9.00 am – 6.00 pm

Your New Year Wish

We continue to hear from practice owners who are looking to increase turnover either by attracting new patients or by increasing the take up of treatment plans by existing patients.

If that is also your 'wish' please email us at dentalfinance@financingfirst.co.uk or call us on **08452 591091** we can assist!



VERY BEST WISHES FOR 2014
From all of us at Dental Finance

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